OFFICE OF CAREER SERVICES

INSURANCE FOR INTERNATIONAL TRAVEL

SIPA students who plan on taking an internship abroad over the summer must clarify the insurance assistance policy for overseas travel with their insurance provider. SIPA students who are enrolled in the Columbia Student Medical Insurance Plan are entitled to Worldwide Medical Information and Assistance through On Call International.

Travel Assistance and Medical Evacuations

One of the most significant benefits available through the Columbia Student Medical Insurance Plan is the Worldwide Emergency Travel Assistance (WETA) Services offered through On Call International and underwritten by Aetna Student Health. The program is offered at no additional charge in both the Basic and Comprehensive Levels of the Plan. The Medical Evacuation and Repatriation (MER) service provides medical evacuation and travel assistance to those covered by the Columbia Student Medical Insurance Plan when they are travelling at least 100 miles from their permanent address.

On Call International can be reached 24 hours a day, 365 days a year. Services included in the coverage are:

- Access to the 24/7 Nurse Helpline which allows you to speak to a licensed nurse counselor about minor injuries, symptoms, or general health and wellbeing
- Referrals to area hospitals or physicians
- Monitoring of medical care
- Assistance with payment of medical bills
- Coordination and payment of emergency transportation to the facility of your choice up to a benefit maximum of $100,000
- Travel assistance services including translation assistance, worldwide legal referrals, emergency travel funds assistance, and more.

On Call pays for all of the benefits and services it provides. To be covered, all services must be arranged for and provided by On Call International. To access any travel benefits, the covered person or a representative must call and inform On Call International of all intended travel outside the United States prior to incurring any expenses.

If you have an Aetna Student Health plan that includes Emergency Travel Assistance Services, available through On Call International, remember the 3C’s of obtaining assistance.

- Carry your Aetna Student Health/On Call International card at all times when traveling (see sample attached).
- Call the phone numbers on the front of your ID card for assistance while traveling.
- Coordinate all services through On Call International.

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INTERVIEW TYPES

Screening Interview: The screening interview does just that—screen out candidates whose qualifications don't meet the job specifications. The first interview is typically conducted by a human resources professional and will probably focus more on your resume and qualifications than anything else. Screening interviews may be conducted in person, by telephone, or by video conferencing (see Telephone Interview and Video or Skype Interview sections).

- Articulate your skills and what you accomplished at each previous job experience.

Second Interview: Second round interviews are often more difficult to prepare for because their purpose is more subtle—to determine which candidates will best "fit" with the company. Second interviews may be comprised of behavioral and competency-based questions (see Behavioral Interview and Competency-based Interview sections).

- Ask questions about the work environment.
- This stage may also include reference checks and testing.

Case Study Interview: Consulting firms and certain financial institutions may include a case study or word problem based on a real-life or simulated consulting situation as part of their interview process. In this instance, the interviewer will present you with a case study and ask how you would approach and solve the dilemma at hand. The interviewer is simply trying to determine your analytical abilities through this interview method, so try not to get flustered!

- You can usually ask relevant questions in your efforts.
- There are a number of online and hardcopy resources available through the Office of Career Services to help you prepare for these types of interviews.
- It is also imperative to be part of a student study group and practice together since these interviews are very demanding.

Behavioral Interview: In these interviews, the interviewer will ask you to talk about a real situation you've encountered and your response to that situation. A sample question could include, "Tell me of an incident when you failed," instead of a hypothetical question such as "How you would handle a mistake or failure?" The employer assumes this will be a good indicator of how you would handle situations in the future.

- Stay calm and answer the question as completely as you can, using the SAR formula as your guide:
  - S - What was the situation or problem that you were presented with?
  - A - What action did you take? (Specifically highlight the skills used.)
  - R - What were the results of your actions? (Be specific and quantify results when possible.)

For further information please contact:
Health Services at Columbia University at 212-854-2284 or visit health.columbia.edu/insurance.