OFFICE OF CAREER SERVICES

INSURANCE FOR INTERNATIONAL TRAVEL

SIPA students who plan on taking an internship abroad over the summer must clarify the insurance assistance policy for overseas travel with their insurance provider. SIPA students who are enrolled in the Columbia Student Medical Insurance Plan are entitled to Worldwide Medical Information and Assistance through On Call International.

Travel Assistance and Medical Evacuations

One of the most significant benefits available through the Columbia Student Medical Insurance Plan is the Worldwide Emergency Travel Assistance (WETA) Services offered through On Call International and underwritten by Aetna Student Health. The program is offered at no additional charge in both the Basic and Comprehensive Levels of the Plan. The Medical Evacuation and Repatriation (MER) service provides medical evacuation and travel assistance to those covered by the Columbia Student Medical Insurance Plan when they are travelling at least 100 miles from their permanent address.

On Call International can be reached 24 hours a day, 365 days a year. Services included in the coverage are:

- Access to the 24/7 Nurse Helpline which allows you to speak to a licensed nurse counselor about minor injuries, symptoms, or general health and wellbeing
- Referrals to area hospitals or physicians
- Monitoring of medical care
- Assistance with payment of medical bills
- Coordination and payment of emergency transportation to the facility of your choice up to a benefit maximum of $100,000
- Travel assistance services including translation assistance, worldwide legal referrals, emergency travel funds assistance, and more.

On Call pays for all of the benefits and services it provides. To be covered, all services must be arranged for and provided by On Call International. To access any travel benefits, the covered person or a representative must call and inform On Call International of all intended travel outside the United States prior to incurring any expenses.

If you have an Aetna Student Health plan that includes Emergency Travel Assistance Services, available through On Call International, remember the 3C’s of obtaining assistance.

- Carry your Aetna Student Health/On Call International card at all times when traveling (see sample attached).
- Call the phone numbers on the front of your ID card for assistance while traveling.
- Coordinate all services through On Call International.

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SAMPLE CARD

For further information please contact:

Health Services at Columbia University at 212-854-2284 or visit health.columbia.edu/insurance.